

Harwich Port Clinic Transition – Patient Communication

We are currently transitioning our Harwich Port clinic to our Orleans location. The **final day of operations at the Harwich Port clinic will be Friday, October 23rd**. We will be in the Orleans Clinic in November. The address is 204 Main Street Orleans, MA 02653.

Beginning **Monday, October 26th, our Harwich Port team will be operating remotely** while our Facilities team moves equipment, supplies, medications, and other materials to the Orleans location.

Because of this transition, some provider appointments will need to be rescheduled, and provider schedules will temporarily include additional Telehealth appointments. If your appointment is affected by this temporary transition, you will be contacted by a member of our front desk team to discuss the options for your appointment.

If your preventative visit needs to be canceled or rescheduled, you may be offered a Telehealth appointment in the meantime. **Many needs can be addressed through a Telehealth or office visit, including annual lab orders, referrals, medication refills, reviewing results, and discussing health concerns.**

You do not need to wait for your preventative visit to have these needs addressed. Our goal is to make sure your healthcare needs continue to be addressed while we complete the transition.

If you need in-person care during this transition, our team can work with you to schedule an appointment with an **access clinician at our Wellfleet Health Center**, when appropriate. For urgent medical needs, you may also visit a local urgent care.

Nearby urgent care options include:

- Cape Cod Healthcare Urgent Care - Harwich — 525 Long Pond Drive, Harwich
- CareWell Urgent Care South Dennis — 484 MA-134, South Dennis

Pharmacy

The Harwich Port - Outer Cape Pharmacy will also be **closed** during this time. Patients should plan to refill their medications prior to the last week of October if they plan to pick them up in Harwich Port. There are a few options patients have to refill their medications during that week:

- Transfer the medication(s) to the Wellfleet OCHS pharmacy
- Transfer the medication(s) to an outside pharmacy
- ****Encouraged**** Transfer medication(s) to OCHS Mail Away Service
 - o Patients can call the Harwich Port Pharmacy – **774 – 237 – 9000** and ask about the Mail Away Service. The pharmacy team will assist you with getting your medications transferred and set up for mailing.

Quest

The final day of operations for the Quest location within the Harwich Port OCHS will be Thursday October 22nd. Please plan accordingly to schedule your Quest appointments prior to the closure date.

Other Quest Locations Available near by:

- 1421 Orleans Rd Route 39,
2Nd Fl Ste S102
East Harwich, MA 02645
- 923 Main Street Route 6A,
Yarmouth Port, MA 02675

Our staff are working hard to minimize disruption and continue providing compassionate, timely care throughout this transition. Thank you for your understanding as we work toward opening our Orleans location.

All Our Best,

The Harwich Port Outer Cape Health Team