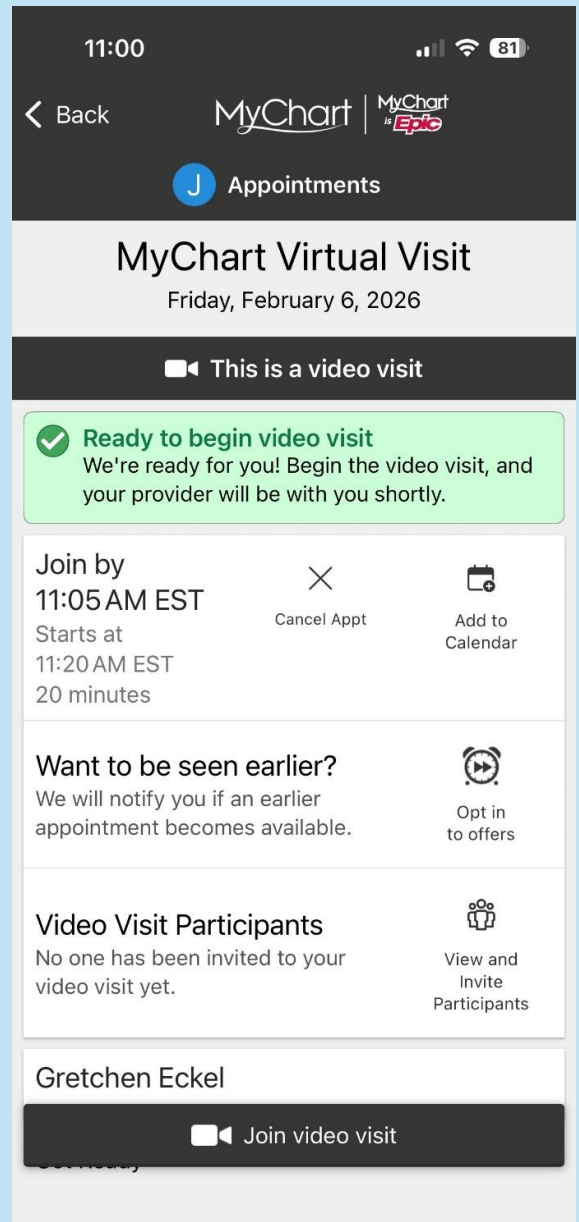
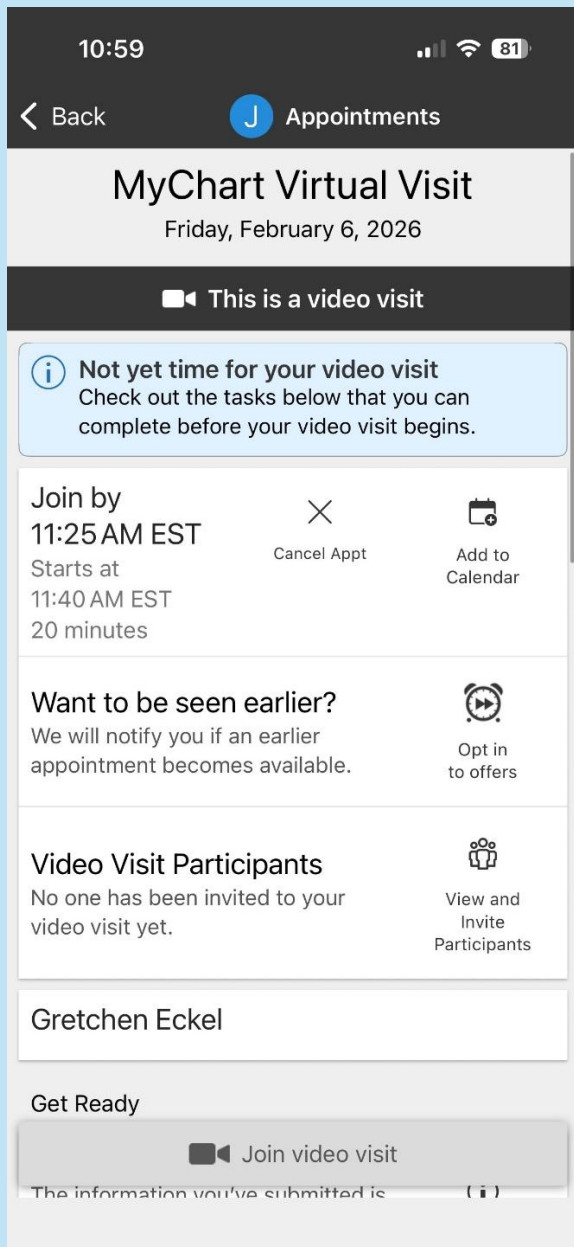


Patient Experience using Zoom virtual visits

Joining from MyChart

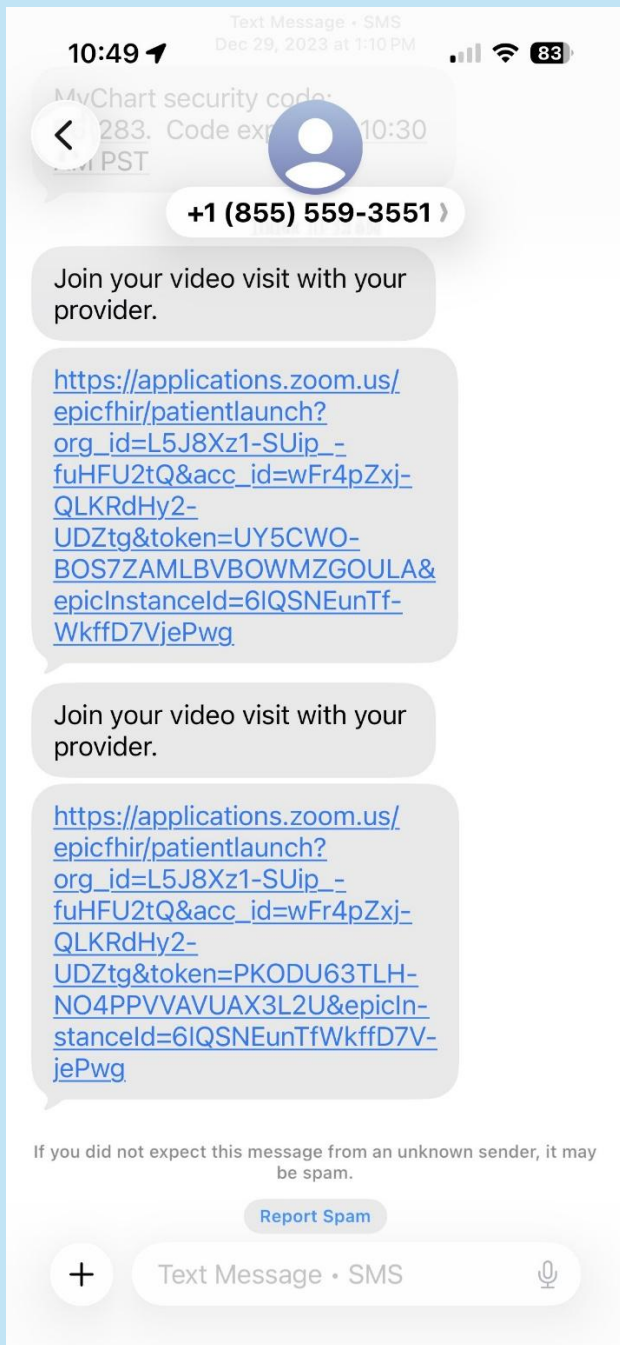
Patients cannot join the Zoom call until 15 mins before the appt starts.

Patients can join the Zoom call by clicking the black and white button towards bottom of screen that says "Join Video Visit"

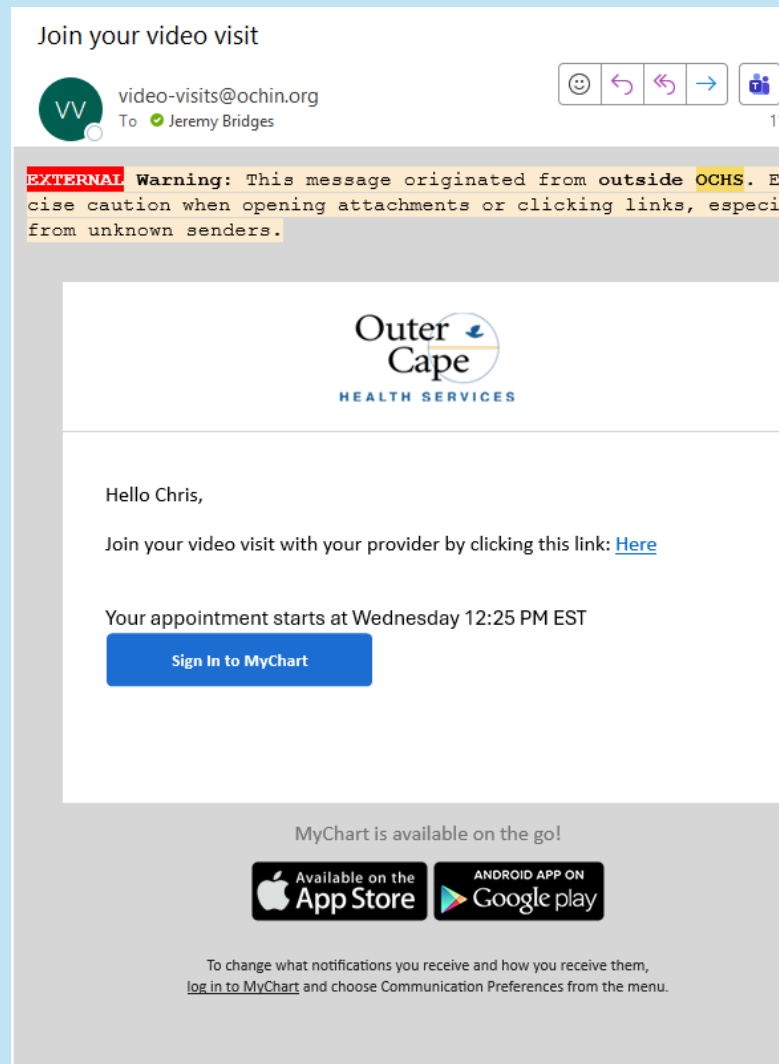


Joining via Text or Email

A text will look like this:



An email would look like this:



The patient does not need to download Zoom to join a call, they can “Join from browser”

Once you install Zoom Workplace app, click **Join from Zoom Workplace app** below


[Join from Zoom Workplace app](#)

[Join from browser](#)

Don't have the Zoom Workplace App installed? [Download Now](#)

By joining a meeting, you agree to our [Terms of Service](#) and [Privacy Statement](#)

They will need to allow the use of the microphone and camera to have a successful Zoom visit.



Do you want people to see you in the meeting?
You can still turn off your microphone and camera anytime in the meeting

[Use microphone and camera](#)

[Continue without microphone and camera](#)

The patient will then be placed in a waiting room until the clinician or support staff joins the call.

